

Information for people with disabilities

1. Arrival at the aerodrome and parking of vehicles

For vehicles used by passengers with disabilities, specially allocated and clearly marked parking spaces are available on the airport forecourt located opposite the terminal building entrance.





Vehicles may also be accommodated in the fee-based car park located on the airport premises.

IMPORTANT:

Free parking is provided for the following vehicles:

- vehicles operated by persons with disabilities of category I–III*;
- vehicles conveying persons with disabilities of category I–III and disabled children*;
- vehicles driven by veterans of the Great Patriotic War;
- vehicles transporting veterans of the Great Patriotic War.

* Among the citizens of the Republic of Belarus, foreign nationals and stateless persons permanently resident in the Republic of Belarus, as well as citizens of the Union State.

Free parking is provided upon to the mandatory presentation of supporting documents.

Documents must be presented to the cashier at the information window in the terminal building, as well as upon entry to the paid parking area.

For further details on parking regulations, please call the Service Department at +375-222-29-95-21.

2. Guide dog relief area.

The guide dog relief area is located on the lawn behind the trees adjacent to the terminal square.

3. Procedure for requesting assistance services.

Passengers with disabilities are entitled to receive escort services and any other required assistance from airport personnel.

To arrange for escort and assistance from arrival at the terminal building through to aircraft boarding, passengers are kindly requested to apply at the airport information desk or contact the Service Department in advance via telephone at +375-222-29-95-21.

Assistance services for departing and arriving passengers are rendered in accordance with the airport's operational schedule.

4. Services provided to passengers with disabilities.

At Mogilev Airport, the following services are available to passengers upon request:

- provision of a wheelchair;
- escorting passengers within the territory of Mogilev Airport;
- assistance in passing through border, customs and other control points;
- assistance with check-in and baggage handling;
- assistance with boarding and disembarking the aircraft.

Important information.

When making a reservation or purchasing a ticket, passengers are required to notify the airline representative in advance of any special assistance requirements, including assistance with boarding, unboarding and during the flight. The minimum advance notice to be given to the airline regarding the need for special handling is at least 48 hours prior to the departure or arrival time indicated on the ticket.